



Telemedicine PA Interactive Visit – PEDS Grading Packet

PA /Evaluators Name _____ PA Student Name _____

Date of Visit _____ Time of Visit _____ max 30 minutes

Exam

Technique.....

..... _____ • Please consider both kinesthetic skill and communication of patient

instructions. Comments:

Organization and Flow of

Exam..... _____

Comments:

Exam Appropriateness..... _____

- Please note that class discussion taught that heart, lungs and abdomen are always appropriate as precursory exams

Comments:

Student is prepared for competency demonstrated by having all of their required equipment and being ready to go on time for their scheduled Zoom meeting.....

yes no

Student is considered competent by virtue of your clinical Assessment for this case. Yes NO

Comments:

Telemedicine Required Identification/Consent/Documentation:

The student:

- _____ 1. Introduce yourself to the patient, confirm your identification and credentials, note your affiliation, and your location.
- _____ 2. Confirm the identity of the patient with 2 unique identifiers and note their location and address.
- _____ 3. Explain the procedural aspects of the telemedicine visit and that it will be conducted in a similar but modified fashion from a clinic-based visit.
- _____ 4. Explain the benefits and drawbacks of completing a virtual visit. Offering a future face to face alternative if the patient desires.
- _____ 5. Assess equipment being used by the patient (including hardware/software and home medical equipment and document it.
- _____ 6. Explain the cost of the telemedicine visit (for this visit none).
- _____ 7. Explain the patient's right to privacy and explain HIPAA changes in regard to ZOOM conferencing due to CoVid-19.
- _____ 8. Ask the patient if they can see and hear with the technology they are utilizing (before you begin).
- _____ 9. Makes any necessary adjustments for technologic issues (coach the patient to move camera when and if needed).
- _____ 10. Verbalize that you will document the start time and the end time of the encounter.
- _____ 11. Obtain verbal consent to proceed with the encounter.

Interpersonal and Communication Skills, Includes the Four Habits.

The student:

- _____ 1. Builds the relationship (not rushed, introduction, eye contact, attention, empathy, asks how to

address)

- _____ 2. Establishes the agenda (elicits concerns, agrees upon agenda)
- _____ 3. Facilitates understanding (speaks clearly, avoids medical jargon, high priority information)
- _____ 4. Summarize and confirm understanding (summarizes plan, elicits questions, uses teach back)
- _____ 5. Showed listening body language (leaning forward, looking at patient)
- _____ 6. Used empathetic techniques (repeat feelings, legitimize concerns)
- _____ 7. Appropriately admitted uncertainty, and, if applicable, offered to get more information for patient

Medical knowledge

The student:

- _____ 8. Reviews the pre-visit questionnaire/ parents' concerns.
- _____ 9. Interacts with child asking questions related milestones, diet etc.
- _____ 10. Reviews the parent handout topics.
- _____ 11. Discusses immunizations needed: MMR, Varicella, and Hep A.
- _____ 12. Advises if and when to follow up.

Comments for the student:

Pediatric Case (student version)

1 year old well visit

Student Scenario

You are doing a telemedicine consult.

You will be conducting a well check for a 1 year old child who is present with his/her mother.

Please review the pre-visit questionnaire prior to handout. Review the parent handout with the parent. Interact with a child to assess milestones, diet, etc. Review immunization schedule prior to visit. Please also check to see if labs are needed.

Peds Case -Actor Script

1 year-old well visit

CHARACTER: Parent of 1 year-old child (review the pre-visit questionnaire for answer guidance). **DRESS:** Casual, you are at home

SETTING: At your home, connecting to your physician assistant via telemedicine from your home device to your clinic.

Affect of child: Calm, appears content and no distress.

OPENING LINE: We were advised to keep our well check appointment. No major issues.

CHIEF COMPLAINT: No complaints

PAST MEDICAL HISTORY: Otitis Media on march 1st of this year, resolved with Augmentin. Growth and development have been normal. Immunizations are current. Recent lead and hemoglobin testing WNL.

SOCIAL HISTORY: In home with parents or grandparent, no daycare. Doing well. Participates in Gymboree class for babies (prior to COVID).

MEDS: none

ALLERGIES: none

FAMILY HISTORY: Colon cancer (maternal grandparents), HTN (maternal father)

Paternal Grandfather – Atrial Fibrillation

Paternal Grandmother - HTN

Maternal Grandmother - Healthy with no known medical problems

Maternal Grandfather – deceased (colon cancer)

Mother - Healthy with no known medical problems

Father – Healthy with no known medical problems

Sibling- can discuss if there are any

There is no family history of diabetes, seizures, or sickle cell anemia.

Completes the appropriate modified HP for Telemedicine

Modified Vital Signs based on patient equipment/ use observation if

needed: Obtains: If taken: Vital signs are normal.

_____ Temperature (*WNL*)

_____ Pulse defer unless you can instruct to take brachial (*WNL*)

_____ Respiratory rate observe (*WNL*)

_____ Blood pressure defer (*WNL*)

_____ Pain (*WNL observe, inconsolable crying?*)

_____ Weight: (or whatever weight child is if you weigh him)

_____ Height: (or whatever height child is if you are able to measure)

(might not be able to do if no tape measure and that is fine!)

Weight

21 lbs 2 oz (9.582 kg)

42nd percentile (WHO)

Length

30.75 in (78.11 cm)

76th percentile (WHO)

Head circumference

19.09 in (48.49 cm)

96th percentile (WHO)

Performs General Inspection: _____

Asks patient to perform body maneuvers which will demonstrate their medical status. _____

Does a general inspection of the skin and any lesion?

Assess Cognitive status using a screen:

_____ *appropriate for age*

_____ *Inspects surroundings for clues to patient status*



Student will do their best to perform a modified physical exam directing the parent in maneuvers as most of the exam is by observation.

Visual Observations

General Appearance: alert, no acute distress, active and playful

Eye: no injection, no discharge bilaterally

Ear: no external abnormality observed bilaterally

Nose: clear rhinorrhea

Mouth/Throat: no external abnormality observed

Neck: no external abnormality observed

Chest/Lungs: Respiration non-labored without any retractions or nasal flaring

Neurologic: no focal defects noted

Skin: No significant rash

Physical findings demonstrated by parent/patient: Parents obtained temporal temperature while on the video conference and temperature was ____ degrees Fahrenheit.

Instructions: Place a check in front of each task that the student accomplished correctly.

Do not place a check for any tasks that were forgotten, done partially or incorrectly.